

GENERAL CONDITIONS OF SALE

IN ORDER TO BE ELIGIBLE TO USE THE SERVICES PROVIDED BY YELLOH! VILLAGE WE REQUEST THAT YOU READ THE FOLLOWING GENERAL CONDITIONS CAREFULLY.

These conditions govern the sale of holidays and take effect from the moment your booking is placed. By booking a holiday, you agree to fully comply with our general conditions.

BOOKING CONDITIONS

The reservation becomes effective solely with the agreement of the Village, upon receipt of the deposit and either upon receipt of the booking contract duly completed and signed, or upon your agreeing to the general conditions of sale when booking online.

Yelloh! Village is not bound by bookings unless Yelloh! Village has accepted them. Yelloh! Village is free to accept or refuse bookings, depending on availability and, in general, depending on any circumstances that are likely to be prejudicial to the execution of the booking made. Yelloh! Village offers family holidays, in the traditional sense, and the accommodation has been specially designed for this purpose. Yelloh! Village reserves the right to refuse any booking that might contravene or attempt to pervert this principle.

Booking of camping pitches or rented accommodation is made strictly on a personal basis. Under no circumstances may you sub-let or transfer your reservation without the prior consent of the Village.

Minors must be accompanied by their parents or legal guardians.

CAMPING PITCHES

The basic package includes the pitch for the tent, caravan or camper van for one or two people, access to the toilet blocks and to the residential facilities.

RENTING

The rental accommodation is fully equipped. The basic package ranges from 2 to 8 places, depending on the type of accommodation and the Village.

Yelloh! Village campsites reserves the right to refuse access to the village to groups or families whose number exceeds the capacity of the accommodation rented.

BOOKING FEES

Yelloh! Village does not charge a booking fee for rental accommodation and pitches.

GROUP BOOKINGS

All bookings made for more than 4 accommodation units by one person or made by different people who know each other and who are travelling together for the same reasons and for the same holiday dates at the same Yelloh! Village, are deemed to be group bookings.

Accommodation appearing on the commercial Yelloh! Village website is intended exclusively for individual bookings.

For all group booking requests, you must contact the Yelloh! Village in question by telephone, email or via the Contact Us section. The Yelloh! Village campsites contacted reserves the right to examine booking requests before accepting or declining them.

PRICES AND TOURIST TAX

Prices shown are effective for the 2018 season. They correspond to one night and are quoted in euros, including VAT.

The tourist tax varies according to the local council.

CONDITIONS OF PAYMENT

For bookings made more than 30 days before the start of the holiday, the deposit of 25% of the total price of the facilities booked must be paid to the Village at the time of booking. The balance must be paid to the Village no later than 30 days before the start of a holiday.

For bookings made less than 30 days before the holiday start date, payment must be made in full at the time of booking with the Village.

NO RIGHT TO WITHDRAW

In line with article L.121-19 of France's consumer code, Yelloh! Village would like to inform its customers that the sale of accommodation services provided on a specific date or according to a specific timeframe is not subject to the provisions pertaining to the 14-day cooling off period.

CANCELLATION AND ALTERATIONS

1. CHANGING YOUR BOOKING

Customers may request that their stays are altered within the same campsite (dates, accommodation type) by writing to the campsite (by post or email), subject to availability and options. Postponements to the next season will not be permitted. If no changes are made, customers must arrive for their stay in accordance with the original booking conditions, or cancel their stay in line with the conditions of their cancellation insurance.

Requests to extend stays will be put into effect subject to availability and to applicable prices.

Requests to reduce stays are viewed as partial cancellations and will be subject to stipulations regarding cancelling and curtailing stays.

2. UNUSED FACILITIES

Any stay that is interrupted or cut short (late arrival, early departure) by you shall not give rise to any reimbursement.

3. CANCELLATION BY YELLOH! VILLAGE

In the event of cancellation by Yelloh! Village, except in the case of force majeure, the stay will be refunded in full. This cancellation shall not however incur the payment of damages and interest.

4. CANCELLATION DUE TO CAMPER

Cancellation fees may be covered by the cancellation policy available from the village. No refunds will be made without subscription to this policy or without cancellation insurance.

YOUR STAY

1. ARRIVAL

Days of arrival may vary according to the Villages or periods (please refer to the particular conditions of each Village).

Rental accommodation: on the day of your arrival in the Yelloh! Village, you may check in from 5 p.m., and you will be required to pay a deposit on being handed the keys to your accommodation.

2. DURING YOUR STAY

It is up to campers to ensure they have insurance cover: campers are responsible for looking after their personal belongings (bicycles etc.). The village shall in no event be held liable in case of an incident involving campers' civil liability.

All visitors must comply with the provisions of the internal regulations. Each named tenant is responsible for disturbances and nuisance caused by persons staying with or visiting them.

3. DEPARTURE

Rental accommodation: on the day of departure specified in your contract, the rental accommodation must be vacated by 10 a.m. The accommodation shall be left perfectly clean and the inventory may be checked. Any breakage or damage shall be payable by you along with any repairs to the premises, if that should prove necessary. At the end of your stay, the deposit shall be refunded to you after deduction of compensation retained, on production of the supporting invoices, against possible damage ascertained during the departure inventory. The retention of the deposit does not preclude additional compensation in the event of the expenses being greater than the amount of the deposit.

Rental accommodation: in the event of the accommodation not having been cleaned before your departure, a fixed cleaning charge of at least €70 including taxes shall be invoiced to you.

For any delayed departure, you may be charged for an additional day at the price applicable for that night

PETS

Pets are permitted in some Yelloh! Village campsites (except dogs which are listed in France's 1st and 2nd categories), with payment required when the booking is made. When admitted, they must be kept on a leash at all times. They are prohibited from swimming pool areas, in food shops and in buildings. Dogs' and cats' vaccination certificates must be up-to-date.

IMAGE REPRODUCTION RIGHTS

You give permission to Yelloh! Village, as well as to any person chosen by Yelloh! Village, to take photographs of you, to record you or to film you during your stay with Yelloh! Village and to use the resulting images, sounds, videos and recordings using any media (especially on Yelloh! Village websites and web pages, including Facebook, on Yelloh! Village information and promotion media and on travel and tourism guides). This permission applies for you as well as for people staying with you. The sole purpose of this is to promote and to provide information about Yelloh! Village establishments and the Yelloh! Village network, and may in no event damage your reputation. This permission is provided free of charge for all countries and for a period of 5 years

DISPUTES

Claims regarding non-compliance of services with binding commitments may be submitted by post or email to the manager of the village concerned or to Yelloh! Village.

MEDIATION

In the event of a dispute with one of the establishments in our group, you may contact us in the following way:

- Send a registered letter with acknowledgement of receipt to the manager of the village concerned

Send a copy of this letter to customer services at customerservice@yellohvillage.com or by post to YELLOH! VILLAGE - BP 68 - 7 chemin du môle - 30220 AIGUES MORTES - FRANCE

If you are not satisfied with the response you receive, you may refer to the Medicys mediation centre after a period of one month following the time you sent these letters/emails. Please make your submission online at www.medicys.fr, or by post to: Medicys - 73 Boulevard de Clichy - F-75009 PARIS.

YELLOH! VILLAGE'S RESPONSIBILITY

The client acknowledges that Yelloh! Village may not be held responsible for any false information supplied by its partners or by any third party that might be specified in the Yelloh! Village brochure or on its website, concerning the residential premises, and particularly its photographs, descriptions, activities, leisure activities, services and dates of operation. All photographs and text used in the brochure or in the Yelloh! Village website do not form part of any contractual obligation. They are for information purposes only. Certain activities and facilities offered by the Yelloh! Villages and specified in the brochure description may be cancelled, particularly as a result to weather conditions or for reasons of force majeure, as defined by French law.

DATA-PROCESSING AND LIBERTIES

The information you provide us with at the time of your booking will not be transmitted to any third party. Yelloh! Village shall treat this information as confidential. It shall be used solely by the Yelloh! Village internal services for processing your booking and to reinforce and personalise communication and the services offered to Yelloh! Village clients concerning your centres of interest. In accordance with the data-processing and liberties law of 6 January 1978, you have the right to access, amend and change personal data relating to you. To do this, simply write to us at the following address, stating your full name and address:

YELLOH! VILLAGE

BP 68 - F - 30220 Aigues-Mortes - FRANCE
SIRET no.: 432 366 839 00038

Registered with the register of tour and holiday operators under the following number: IM030110015

OUR SPECIAL DEALS AND SERVICES!

THE YELLOH CAMPING TOURNELS OFFERS MANY SERVICES. AND TO ENJOY IT EVEN MORE, INDULGE IN DEALS!



HALF-BOARD OFFER*

Available throughout the entire season
Must be over 12 years old: €25/day

Children aged 4 to 12: €17/day

Children aged 2 to 4: €7/day

*Subject to availability

SPA & BALNEO

WELL-BEING €89 INTRODUCTORY PACKAGE

1 facial treatment,

+ 1 massage session,

+ 1 entry to the SPA

PACKAGE EVASION €290

Package for 5 treatments to be taken over 5 days:

3 massages

+ 1 facial treatment

+ 1 body ritual,

+ 5 visits to the SPA



BABY KIT HIGH CHAIR + COT*

Free of charge in and **PREMIUM**

rental units. (€4/night for other accommodations),

*if available.



FREE BALNEO PASS

2 passes free of charge for all stays of 7 nights minimum in rental accommodation and when booked, until 15/06 and from 01/09,

(prohibited under 18, Speedos required). Only rentals.

-10% EARLY BOOKING*

10% off all bookings made by 31/12/2017 for stays from opening date until 06/07 and from 01/09 until closing date

*Offer cannot be used in conjunction with others and subject to conditions and availability

-10% SPECIAL OFFER LONG STAYS*

10% off all stays of 10 nights minimum from opening date until 06/07 and from 01/09 until closing date

(offer applies for pitches and rental accommodation, only when booked).

*Offer cannot be used in conjunction with others and subject to conditions and availability



• Heated outdoor swimming pool from 24/03 to 31/10/2018

• Bar-Restaurant

• Shopping Center (500m)

• Tobacconist / Newsagent (500m)

• Wifi with costs

OUR SERVICES

RECEPTION

• From 24/03 to 24/06/2018 and from 01/09 to 01/11/2018

open from 8 am to 8 pm

• From 25/06 to 02/09/2018 from 8 am to 9 pm

RELAXING AREA

Open from 24/03 to 31/10/2018

(jacuzzi, hammam, sauna, fitness) minimum age 18 years old (shorts not permitted).

Entrance fee €10 per day and per pers.

Package spa 6 tickets for €40.

EXTRAS 2018

• Tourist tax (2017): €0,66 per pers./day from 18 years old

• VTT hire in season

• Washing machine €6

• Tumble Dryer €3,50

• Safety deposit box €4/day

• Free shuttle service to beach during July and August.

Annual closure from 01/11/2018.

The campsite is partially accessible to disabled people.



OPEN FROM 24/03/2018 to 01/11/2018



RATES 2018

WWW.TOURNELS.COM



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OUR ACCOMODATION PRICES

YOU WILL FIND BELOW THE 11 TYPES OF ACCOMMODATION AT YELLOH! VILLAGE LES TOURNELS OFFERS.

The descriptions and price list will help you to choose you own accomodation for next holidays.

ALL BUNGALOWS ARE EQUIPPED WITH:
 • Garden furniture
 • Crockery
 • Fridge
 • Safe box
 • Electric coffee maker
 • Microwave

ALL BUNGALOWS ARE EQUIPPED WITH:
 • Equipment of
 • Dishwasher
 • Toaster
 • Bed linen and towels supplied

	24/03 06/04	07/04 20/04	21/04 26/04	27/04 08/05	09/05 12/05	13/05 17/05	18/05 02/06	03/06 15/06	16/06 29/06	30/06 06/07	07/07 13/07	14/07 20/07	21/07 27/07	28/07 03/08	04/08 18/08	19/08 25/08	26/08 01/09	02/09 08/09	09/09 15/09	16/09 01/11
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CIGALE	1																			
Cottage 2 pers - 1 Rm - 20 m ² + 8 m ² yard Age of camper: 5-10	59	65	67	70	75	65	75	69	85	119	155	157	162	173	176	163	119	85	65	59

MORÉA	1																			
Cottage 4 pers - 2 Rm - 24 m ² + 11 m ² yard Age of camper: 5	69	71	73	77	88	71	88	39	94	135	163	173	177	193	196	177	135	95	71	69

AZUR	75	79	82	85	94	79	94	84	99	155	185	195	201	219	222	199	155	102	79	75
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SAFARI - A/C	75	79	82	85	94	79	94	84	99	155	185	195	201	219	222	199	155	102	79	75
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SOLEO - A/C	86	89	92	95	110	89	110	99	114	169	223	233	237	257	260	237	169	117	89	86
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AZUR - A/C	86	89	92	95	110	89	110	99	114	169	223	233	237	257	260	237	169	117	89	86
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PROVENCE	86	89	92	95	110	89	110	99	114	169	223	233	237	257	260	237	169	117	89	86
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PROVENCE	86	89	92	95	110	89	110	99	114	169	223	233	237	257	260	237	169	117	89	86
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RIVIERA - A/C	95	99	102	107	119	99	119	109	128	199	257	262	269	291	294	265	199	133	99	95
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MAHOÉ - A/C	109	112	115	121	133	112	133	122	149	229	297	302	307	327	330	305	229	159	112	109
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CALYPSO - A/C	117	120	125	130	143	120	143	143	165	249	315	319	323	343	346	323	249	169	120	117
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CAMPING PITCHES

Pitches between 80 and 100 m² on sloping ground: surface area is difficult to calculate. For all supplements (additional vehicle, visitor), please contact the camping village directly. Free choice of arrival and departure day.

	24/03 04/05	05/05 02/06	03/06 15/06	16/06 29/06	30/06 06/07	07/07 13/07	14/07 20/07	21/07 27/07	28/07 03/08	19/08 25/08	26/08 01/09	02/09 08/09	09/09 15/09	23/09 01/11
Package (2p)	25	35	18	35	41	56	65	66	70	57	45	35	25	20
Package + water (2p)	28	38	21	38	44	59	68	69	73	60	48	38	28	23
Additional person aged 7 years and over	7	7	7	7	7	9	9	9	9	9	9	7	7	7
Child aged 3 to under 7			free			7	7	7	7	7	7			free
Children under 3 years of age						free								

OUR L'OUSTALOUN PREMIUM PRICES

	24/03 06/04	07/04 20/04	21/04 26/04	27/04 08/05	09/05 12/05	13/05 17/05	18/05 02/06	16/06 29/06	30/06 06/07	07/07 13/07	14/07 20/07	21/07 27/07	28/07 03/08	04/08 18/08	19/08 25/08	26/08 01/09	02/09 08/09	09/09 15/09	16/09 01/11	
COTTAGE 4 PERS 2 Rm - 2 bath.s A/C Age of camper: < 3	163	163	167	175	181	163	181	181	195	277	335	345	352	365	368	365	277	199	163	163

COTTAGE 6 PERS 3 Rm - 3 bath.s A/C (2 modules) Age of camper: < 3	195	195	199	209	220	195	220	220	235	325	379	389	399	425	430	425	325	235	195	195
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COTTAGE VIP 4 PERS 2 Rm - 2 bath.s With Jacuzzi Age of camper: < 3	185	185	189	199	205	185	205	205	215	299	359	369	379	396	402	396	299	225	185	185
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COTTAGE VIP 6 PERS 3 Rm - 3 bath.s With Jacuzzi (2 modules) Age of camper: < 3	225	225	235	243	249	225	249	249	265	355	409	419	429	468	475	468	355	279	225	225
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COTTAGE VIP 8 PERS 4 Rm - 4 bath.s With Jacuzzi (3 modules) Age of camper: < 3	263	263	263	284	293	263	293	293	315	449	539	557	569	593	599	593	449	223	263	263
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Price for night, in Euro, tourist tax (2016): €0.66 per night per person over 18 years. Arrival and departure free. * 4 minimum nights. ** 7 minimum nights

- INCLUDED IN OUR RATES:**
- Garden Lounge
 - Safe box
 - Kitchen Comfort: dishwasher, coffee maker, refrigerator, microwave, toaster, dishwasher
 - Bed and bathroom linen
 - Free-WIFI
 - Television
 - Free Cleaning end of stay
 - Access to the spa for 18+
 - Baby kit offered
 - Outdoor kitchen (plancha)
 - Air conditioner
 - Private jacuzzi (Only in VIP Premium)
 - Outdoor shower (Only in VIP Premium)

RENTAL UNITS

CLASSIC WEEKEND AND BANK HOLIDAY WEEKEND PACKAGES

WEEK-END OF...	24/03	07/04	14/04	21/04	26/05 02/06	09/06	16/09	23/06	08/09	15/09	From 22/09 to 27/10	EASTER 2 nights package from 31/03 to 02/04	1 st MAI 3 nights package from 28/04 to 01/05	8 MAI 3 nights package from 05/05 to 08/05	ASCENSION 3 nights package from 10/05 to 13/05	PENTE CÔTE 2 nights package from 19/05 to 21/05
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RENTALS	24/03	07/04	14/04	21/04	26/05 02/06	09/06	16/09	23/06	08/09	15/09	From 22/09 to 27/10	EASTER 2 nights package from 31/03 to 02/04	1 st MAI 3 nights package from 28/04 to 01/05	8 MAI 3 nights package from 05/05 to 08/05	ASCENSION 3 nights package from 10/05 to 13/05	PENTE CÔTE 2 nights package from 19/05 to 21/05
CIGALE	159	167	176	178	203	-	208	230	230	176	159	159	259	259	278	203
MORÉA	186	189	192	194	238	-	180	254	257	192	186	186	285	285	326	238
AZUR SAFARI	203	208	213	217	254	227	247	267	275	213	203	203	315	315	348	254
SOLEO AZUR CLIM CHALET PROVENCE COTTAGE PROVENCE	232	236	240	244	297	267	288	308	316	240	232	232	352	352	407	297
RIVIERA	257	262	267	271	321	294	320	346	359	267	257	257	396	396	440	321
MAHOÉ	294	298	302	306	359	329	366	402	429	302	294	294	448	448	492	359
CALYPSO	316	320	324	331	386	386	416	446	456	324	316	316	481	481	529	386

RENTAL CONTRACT



FOR 2018 SEASON

Name First Name
 Address
 Post Code Town Country
 Telephone Fax E-mail
 Client number

NAMES OF ALL PEOPLE IN THE BOOKING (REQUIRED)

Name, First Name Date of birth / /
 Name, First Name Date of birth / /
 Name, First Name Date of birth / /
 Name, First Name Date of birth / /
 Name, First Name Date of birth / /
 Name, First Name Date of birth / /
 Notes

PITCHES

ARRIVAL DATE / / 2018 after 12 pm - DEPARTURE DATE / / 2018 before 12 am

Tent
Sizem xm

Caravan
Sizem xm

Camping-Car
Sizem xm

You must chose your place at the same time as you make your reservation: €30
I agree to take out cancellation insurance (€15/stay) yes no

Electricity
 Car
 Water
 Motorcycle
 Animals

RENTALS ACCOMMODATION

ARRIVAL DATE / / 2018 after 17 pm - DEPARTURE DATE / / 2018 before 10 am

1st choice 2nd choice

Cigale

Moréa

Azur

Safari (A/C)

Soléo (A/C)

Azur (A/C)

Chalet Provence

Cottage Provence

1st choice 2nd choice

Soléo (A/C)

Azur (A/C)

Chalet Provence

Cottage Provence

Riviera (A/C)

Mahoé (A/C)

Calypso (A/C)

Extra charge for sea view (subject to availability)
 Animals

PREMIUM

ARRIVAL DATE / / 2018 after 17 pm - DEPARTURE DATE / / 2018 before 10 am

1st choice 2nd choice

Cottage 4 pers PREMIUM A/C - cottage 40 m² - 2 br - 2 ba - outdoor grill barbecue

Cottage 4 pers VIP A/C - cottage 40 m² - 2 br - 2 ba - outdoor shower - outdoor grill barbecue

Cottage 6 pers PREMIUM A/C - cottage 40 m² + a 15 m² module - 3 br - 3 ba including a separate parental suite - outdoor grill barbecue

Cottage 6 pers VIP A/C - cottage 40 m² + a 15 m² module - 3 br - 3 ba including a separate parental suite - jacuzzi - outdoor shower - outdoor grill barbecue

Cottage 8 pers VIP A/C - cottage 40 m² + 2 15 m² modules - 4 br - 4 ba including - 2 separate parental suites - jacuzzi - outdoor shower - outdoor grill barbecue

You must chose your place at the same time as you make your reservation €30
 I agree to take out cancellation insurance (€3/stay) yes no
 *Extra charge for sea view €8/night (Premium Location €10/night) - Extra bed linen €12/parure (subject to availability) - End of stay cleaning €85

I WOULD LIKE TO PAY FOR MY BOOKING BY:

Bank transfer
 Credit Card (Visa or Mastercard)

Date / /
 Signature:

N°
 Security Code Expiry Date / /
 (Last 3 digits on the back of the card)

I authorize to charge my card with the amount of €

I certify that I have read, understood and that I agree to fully abide by the general rental terms and conditions stated on the back of this form.
 Simplified joint-stock company (SAS) with share capital of €600,000
 RC: 62 b 32 St-Tropez - 596 280 321 000 16